

QUALITY POLICY

The Management considers the Quality a key element of its strategy.

It diffuses and promotes commitment to the development and maintenance over time of a Quality Management System, effective and consistent with the provisions of the standard UNI EN ISO 9001:2008, at all levels.

The Organization exists to satisfy the needs of the customers for the products supplied, ensuring the quality and value growth over time.

Our guiding principles are:

- Quality, correctness and transparency oriented to the market and to the needs of the customers;
- Responsibility, awareness, involvement, motivation and development of people;
- Improvement and maintenance of quality and reliability of the delivered products and services and the will and ability to achieve new goals;
- Compliance with laws and regulations in the field of workplace safety and compliance of the product (TUSL 81/2008, European Directives 94/9/EC and 97/23/EC, ISO 9001, API Product Specifications);
- Improving the effectiveness and efficiency of process management, by measurements and results analysis.

The Organization wants to increase its skills in order to anticipate the changes and to optimize resources to meet and exceed customer expectations, trying to acquire an increasingly important place in the Oil & Gas market.

The Quality Policy defined by the Management, consistent with the policy and overall strategy of the Organization, establishes the following priorities:

- Customer satisfaction;
- Quality of the product;
- Organizational Development.

The Management is committed to making available adequate resources and means, in terms of skills, equipments and financial resources and to monitor their adequacy in relation to targets set by means of process indicators, the results of audits and improvement plan.

The Quality Policy is periodically reviewed, during the Management Review and after changes of the Quality Management System. When necessary, it is revised.

The Management is committed to encourage the development and understanding of the Quality Policy at all levels through training sessions with managers and exposing it in the plant.

Lucca, il 28 Febbraio 2014



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